

Implementation Plan

Willapa’s CHNA Implementation Plan is directed at improving access to health care services; with top priority given to primary care and education. Specific 2017-2019 Implementation action items are summarized below.

CHNA Priority # 1: Improve Access to Health Care and Support Healthy Aging			
Implementation Action Item: Recruit and retain primary care providers.			
<i>Note: Today, Valley View Health Center (an FQHC) and Willapa are both short providers.</i>			
Plan and Resources	Anticipated Impact	Evaluation Plan	Planned Collaboration
<i>Resources committed to the success of the health improvement strategy</i>	<i>How the success of the strategy will improve the health of the community</i>	<i>How we will determine if we have been successful</i>	<i>Community partners</i>
Develop a community-wide recruitment effort	Reduce the number of District residents unable to find a local primary care provider	Number of providers	
	Reduce wait times to new appointments	Decreased wait times for first time appointment with a primary care provider	Valley View Health Center
	Reduce ED visits associated with persons unable to find primary care	Number of patients in care coordination	
Evaluate and implement new programs to make recruitment more attractive and to retain providers (and support patients) including telehealth and care coordination	Increased longevity	Reduction in provider turnover	Medical staff
		Provider satisfaction	Washington Rural Health Collaborative
	Increased patient satisfaction	Number of telehealth encounters	Cascade Pacific Health Alliance

CHNA Priority #2: Promote Healthier Living, Healthy Families and Increase Awareness of Health Concerns

Implementation Action Item: Educate providers and community about ACES and trauma informed care. Begin collecting data to develop programs to mitigate.

Plan and Resources	Anticipated Impact	Evaluation Plan	Planned Collaboration
Research and select ACES clinical assessment tool in conjunction with primary care	Identify risk and mitigate long-term implications of ACES on the individual, family and community	Number of pediatric and adolescent primary care patients that have been assessed	Pacific County Public Health
Train and educate providers			Cascade Pacific Health Alliance School Districts
Create relationships for referral and care of high risk children and adolescents	Access to needed resources	Number of patients referred for additional services	Early education providers
			Pacific County Public Health Cascade Pacific Health Alliance School Districts Early education providers